



LOUISIANA ATTORNEY GENERAL'S OIL SPILL RESPONSE TEAM



**CONSUMER HOTLINE
800-351-4889**

PUBLIC PROTECTION DIVISION

The Louisiana Attorney General's Consumer Protection Section was created to help protect Louisiana small business owners and consumers from unfair methods of competition and unfair or deceptive business practices. This section helps Louisiana citizens by investigating and mediating consumer complaints, providing educational information to the public about their consumer rights, and by initiating litigation, when appropriate, on behalf of the State under the Unfair Trade Practices and Consumer Protection Law.

ENFORCEMENT

The Attorney General protects Louisiana consumers by filing civil actions on behalf of the *State* under the Unfair Trade Practices and Consumer Protection Law when a business or individual has engaged in a pattern of unfair business practices. Our office *cannot* offer legal advice or act as a consumer's private attorney, but we can insure a level playing field for commerce and fair business practices.

CONSUMER COMPLAINTS

The Consumer Protection Section can assist businesses and consumers by investigating and resolving issues and complaints that may arise. Once we receive your complaint our office will evaluate your complaint, and attempt to assist you in resolving differences between you and the company about which you have complained. We may refer you and/or your complaint to a more appropriate agency and our office may provide you with steps that you can take to protect yourself from suspected fraudulent activity.

Louisiana Attorney General's Office • Consumer Protection Hotline
800-351-4889

INFORMATION YOU MAY NEED

To file a consumer complaint with the Louisiana Attorney General:

1-800-351- 4889

To file a housing discrimination or fair housing complaint with the Attorney General:

1-800-273-5718

To report oiled shoreline or request volunteer information:

1-888-448-5816

To submit alternative response technology, service, or product:

1-281-366-5511

To submit a vessel as a vessel of opportunity skimming system:

1-281-366-5511

To submit a claim for damages to BP:

1-800-440-0858

To report oiled or injured wildlife:

1-866-557-1401

To contact the Deepwater Horizon Joint Information Center:

1-985-902-5231

Louisiana State Bar Association:

1-800-421-5722

Job seekers who believe they have encountered an unlicensed Private Employment Service should call the Louisiana Workforce Commission's Labor Programs office at 225-342-7690.

HELPFUL LINKS

Emergency Louisiana – www.emergency.louisiana.gov

Governor' Office of Homeland Security and Preparedness – www.gohsep.la.gov

Deepwater Horizon Response -- www.deepwaterhorizonresponse.com

Validated environmental air and water sampling results– www.epa.gov/bpspill

Fair Housing Complaints-- www.HUD.gov

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